



Either coaching program will include:

Expectations and Responsibilities

As your Coach, my role is to:

- Come to each Session prepared.
- Devote my full attention to you during the sessions.
- Help you with your healing & life purpose.
- Push you outside of your comfort zone into new areas and support you as you do this.
- Provide a safe space where you can be heard, express yourself, and ask any questions that come to your mind during our time together.
- Challenge you in your life and so that you can create the life you dream of.
- Offer encouragement, feedback, guidance, and support throughout the Program and our time together.
- Be an accountability buddy and healing / directive bestie for the entirety of the Program.

As the Client, your role is to:

- Show up for each Session on time with 100 percent focus and without distractions.
- Provide payment for the Program on time.
- Complete action steps and homework between our Sessions.
- Be open to new ideas.
- Be willing to go outside your comfort zone.
- Be ready to take action in your life.
- Be ready to make decisions regarding your life, career, and business.
- Be prepared and make time for the work that you need to do for the Program.
- Trust in me as your Coach & Mentor and trust the process.
- Take responsibility for your outcomes.
- Ask any and all questions you may have as they arise.

Email Support and Feedback

Being accessible and attentive to my clients is a priority. If you need to reach me between Sessions, please contact me at any time via email at ellie@ihealquantumhealing.com

You can expect a response from me within 24 hours.

Please note that emails are for general inquiries and quick questions. You will receive laser email responses. If you need to discuss something at length with me, I may suggest and request that we have an in-depth conversation during your next Session.



Scheduling Sessions

Once you have returned the signed contract and made payment, you will receive a link from me to schedule your chosen amount (dependent on the course level paid for) of 45-60-minute sessions. All sessions must be scheduled before the program begins to avoid any complications in schedule in future weeks.

I will call you via a Zoom link at the scheduled time of each session. Please be prepared to start and end each session on time.

You will receive the link to schedule your Sessions through Acuity Scheduling. Please pick a set time and day each week and schedule all of your Sessions when you receive the link.

I will send you a confirmation email with details of each Session.

It is your responsibility to initiate each Session. Please be prepared to start and end each Session on time.

Please schedule a week apart to allow yourself time to integrate.

All Sessions must be used within 6 months of the first session. No refunds on any sessions once the course has been booked and paid.

Cancellation or Rescheduling

If you need to cancel or reschedule a Session for any reason, you must do so at least 24 hours prior to the scheduled session.

Please use the Acuity scheduling system to cancel and reschedule another available time.

Appointments cancelled with less than 24 hours notice may be forfeited without the opportunity to reschedule, and no refund will be given.

Investment and Payment

The payment options for these programs are between \$4000-\$6000 up front. If paying with payment plans, you must pay ahead of your next session.

You agree that you are financially willing and able to invest in this Program by choice, and by doing so, you are not in any way incurring any economic hardship. If a payment cannot be made, your Program will be put on hold for up to 3 months to assist, and then 6 months to use all sessions remaining in place. You may not pause your program to start at a later date.

Refund Policy

I want you to be happy with your Program; however, it is your responsibility to bring up any concerns immediately. I will do my absolute best to run this program in a way that works best for you and accommodate you with any needs. However, if you do not address your concerns, I am not responsible for any claims made by you.

If for some reason you are not satisfied you may stop the Program at any time, whether or not you have held all of your Sessions. However, termination of this contract is subject to 30 days notice.



If you decide to withdraw for any reason, you will remain fully responsible for all sums payable under this Agreement. If all payments have been made, no refund will be given. To clarify, no refund will be provided for any reason especially taking into consideration the material provided to you when you commence this course. This is sensitive material, fully copyrighted and NOT to be used by anyone that hasn't completed the course and received the graduation certificate.

THAT IS VERY IMPORTANT.

If either of us give notice to terminate this Agreement, then as soon as reasonably practicable after such notice, you shall make yourself available for a final Session. On or before the date of termination of this Agreement, you shall immediately pay any unpaid fees or other sums payable under this agreement. In plain English, you are still responsible for all fees regardless of termination / cancellation of the program.

Confidentiality

All information exchanged during the Program will be kept strictly confidential. I will not disclose confidential information that you share with me during the Program to anyone else without reason to know such information, unless required by law, ethics, or upon written authorization by you.

To be clear, I may be ethically and legally obligated to reveal information if:

- If it is suspected that abuse or neglect of children or elders occurring.
- If in my presence you make or imply threats of violence or are a danger to yourself or another person.
- If I feel you may lose control of your actions.
- If something illegal is occurring.

Informed Consent

Client understands that coaching & mentoring & teaching is for the purpose of things including, but not limited to, radically improve the way you live your life, teaching you a skill to help be of service to others in the most ethical and highly vibrational way, and to kick start your business. You may experience higher quality of life, more clients, higher income, and great impact in the world. However this is not a guarantee.

Client gives informed consent to engage in coaching / mentoring / teaching services and for Coach / Mentor / Teacher to assist in coaching / mentoring / teaching for the aforementioned purpose(s). Client agrees that he/she is using coaching / mentoring / teaching services entirely at his/her own risk. Coaching is provided "as is" without any warranty of any kind, express or implied. Client warrants that any decisions, actions, or inaction they made and consequences thereof, are their own and at their own risk and that Client takes full responsibility for all emotional, mental, behavioral, and physical risks. Coach makes zero guarantees as to the results of their services.



Intellectual Property Rights

Coach / Mentor / Teacher, Ellie Garnham (iHEAL QUANTUM HEALING), retains all ownership rights to the materials provided during your participation in the Program. The copyrighted and original materials you are provided are for your individual use only and come with a single-user license. You are not authorized to share, copy, distribute, or otherwise disseminate any materials received from me (Ellie Garnham) electronically or otherwise without my prior written consent. All intellectual property, including the copyrighted Program materials, shall remain the sole property of Ellie Garnham and no license to sell or distribute my materials is granted or implied. You agree not to reproduce, duplicate, copy, sell, trade, resell or exploit for any commercial or personal purposes, any portion of the Program, including any of the Program materials.

Personal Responsibility and Assumption of Risk

You acknowledge that you take full responsibility for your well-being and all decisions made before, during, and after your Program. I have used care in preparing the information provided to you, but all of my information, programs and services are made available to you as marketing and business tools for your own personal use and for informational and educational purposes only. You accept full responsibility for your choices, actions, and results, and expressly assume the risks of the Program for your use, or non-use, of the information provided to you. You also understand that you are expressly assuming all of the risks of the Program, whether or not such risks were created or exacerbated by the Program.

Disclaimer: Coach / Mentor / Teacher, Ellie Garnham, explicitly states that while serving in the role of a Coach / Mentor / Teacher I am not, nor am I holding myself out to be a therapist, counsellor, certified coach, business strategist, accountant, or any other kind of position in any way at any time before, during, or after your Program. Nothing contained in this Program is intended to be a substitute of other tools and services you may need.

I am not providing medical, legal, financial, or other professional advice in any way. You should always seek the advice of your own healthcare provider, attorney, accountant, or financial manager regarding your own medical, legal, or financial situation.

By signing this Agreement you agree that you are also consenting to the full Disclaimer which may be found on my website.

Limitation of Liability, Indemnification, and Release of Claims

Coach / Mentor / Teacher Ellie Garnham may not be held responsible in any way for the information that you request or receive through this Program. By signing this Agreement, you fully and completely hold harmless, indemnify and release Coach / Mentor / Teacher Ellie Garnham and any employees, shareholders, directors, staff, consultants, agents, or anyone affiliated with us from any and all liability, damages, causes of action, allegations, suits, sums of money, claims and demands whatsoever, in law or equity, that you ever



had, now have or will have in the future against me or us, arising from your participation in or in any way related to the Program, even if we were aware in advance of the possibility of any such claim.

Non-Disparagement

In the unfortunate event of a dispute between Client and Coach / Mentor / Teacher, Client agrees not to engage in any conduct or communications, public or private, designed to disparage the Program, Coach / Mentor / Teacher. Where requested by law or arbitration, of course, Client is not prohibited from sharing their thoughts and opinions as a part of the legal process. By signing this Agreement, we are both acknowledging that we have read, understand, agree to and accept all of the terms in this Agreement. Your Program will not begin until this signed document has been received, and until payment has been made.

Dispute Resolution

If a dispute arises between Client and Coach all communication will be through phone, Skype, Zoom, or Facebook Messenger. However, should a dispute ever arise between us, we agree now that we will submit to binding arbitration before a single arbitrator, selected jointly. Prior to seeking arbitration, the Client must submit his or her complaint to me, the Coach, with full details about the Client's dissatisfaction with the Program via e-mail to Coach at ellie@elliegarnham.com.au. The Client understands that the only remedy that can be awarded to the Client through arbitration is a full refund of the Payment made to date. No award of consequential or of any other type of damages may be granted. Any judgment on an arbitrator's award, if made, is binding and may be entered into any court having the appropriate jurisdiction.

By signing this Agreement Client agrees to a modification of the statute of limitations such that any arbitration must be commenced within one (1) year of the date of the act, omission, or other conduct complained of as submitted in e-mail, or shall otherwise be forfeited forever. Arbitration will be held in [city], [state], [country], and the prevailing party shall be entitled to all reasonable attorney's fees and costs necessary to enforce the Agreement.

Other Important Terms:

Entire Agreement: This Agreement constitutes the entire agreement between the Parties and any prior understanding or representation of any kind shall not be binding upon any Party, except to the extent incorporated in this Agreement.

Modification of Agreement: Any modification of this Agreement or additional obligation assumed by any Party in connection with this Agreement shall be binding only if evidenced in a writing signed by each Party.

Assignment: Neither this Agreement nor any other rights or obligations under this Agreement shall be assigned or otherwise transferred.



No Waiver: The failure to enforce any provision of this Agreement shall not be construed as a waiver or limitation of the right to later enforce and compel strict compliance with every part of this Agreement.

Effect of Partial Invalidity: The invalidity of any portion of this Agreement will not and shall not be deemed to affect the validity of any other provision. In the event any provision of this Agreement is held to be invalid, the Parties agree that the remaining provisions shall be deemed to be in full force and effect as if they had been executed by both Parties subsequent to the expungement of the invalid provision.

Governing Law: This Agreement shall be construed according to the laws of Melbourne, VIC, Australia.

Client will be enrolled in the Program upon receipt of: (1) a copy of this signed Agreement, (2) payment in full or the first instalment, and (3) scheduling